

Klatovy, 3th July 2026

Updates and service improvements for our customers and partners

Dear CUSTOMER,

We are pleased to announce we are implementing Microsoft Dynamics 365, an enterprise resource planning (ERP) system on October 5, 2026.

This upgrade will bring many benefits including improved operational efficiency, enhanced data visibility and better collaboration. This transformation, focused on integration and data quality, will strengthen our ability to deliver orders.

Important operational dates:

There will be a three-week period between September 24, 2026, and October 16, 2026, during which we will transition to the new system. During this period, you might not experience the same level of service from us as you are used to. Please consider this transition period in your planning. We encourage you to:

- **Plan orders and deliveries in advance to ensure a smooth transaction.**
- **Build stock where possible in your facilities. Plan your orders to be delivered prior to the transitional weeks between 24th of September and the 16th of October to avoid shortages.**
- **Change the forecast for August/September as we are temporarily expecting less output during the transition period.**

In case you receive shipments from us outside of Europe, please note:

The last shipments will take place on September 17. Shipments will resume progressively from 22 October

We are committed to minimizing any potential impact on your business and thank you in advance for your understanding and cooperation. At Barentz, we look forward to this new phase and will be at your side to ensure that these changes enhance your experience and support your growth.

For anything urgent, please contact us at: infodesk.BarentzCZ@barentz.com

Thank you for your continued trust and cooperation.

Kind regards,

Jakub Matýs
Country Manager
Barentz Czech and Slovak Republics