

Important Information Regarding Our ERP System Transition

Dear Valued Customer,

As part of our continuous commitment to improving our service quality and operational excellence, we are pleased to inform you that Barentz Gıda ve Kimya Tic. Ltd. Şti will successfully transition to **Microsoft Dynamics 365 Finance & Operations (F&O)** ERP module on **5 October 2026**.

This investment will enable us to provide a more efficient, transparent and integrated service by improving order management, inventory visibility and communication throughout our supply chain.

Key benefits of our new ERP system include:

- Improved order processing and operational efficiency
- Better inventory visibility and planning
- Enhanced delivery accuracy and customer communication
- Increased automation and faster response times
- Stronger data quality and process integration

Transition Period

To ensure successful implementation, we will be operating in a transition period **from 24 September to 17 October 2026** surrounding our Go-Live. During this period, some processes may require additional processing time, and you may experience temporary delays in order confirmations, deliveries, or customer service response times.

To minimize any disruption, we kindly ask you to:

- Place your purchase orders as early as possible before the Go-Live date.
- Review your expected demand and, where possible, build sufficient stock.
- Share any urgent delivery requirements with your Barentz Turkey contact in advance.
- Consider the transition period **between 24 September and 17 October 2026** when planning your production and purchasing activities.

Our Supply Chain, Customer Service and Sales teams will closely monitor all activities to minimize the impact and ensure business continuity throughout the transition.

We appreciate your understanding, cooperation and continued trust during this important milestone. We are confident that this transformation will enable us to provide an even better service experience in the future.

Should you have any questions, please do not hesitate to contact your Barentz Turkey representative.

Kind regards,

Barentz Gıda ve Kimya Tic. Ltd. Şti.

Çağdaş ÇAĞRI

Country Manager

Barentz Gıda ve Kimya Tic. Ltd. Şti.

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